

Your Account

The screenshot shows a web interface for managing a Logbook account. On the left is a vertical menu titled "Logbook Web Account Menu" with the following items: "Your Activity", "Your Certificates", "Change Password", "Account Settings", "Your Messages", "Payment Credits", and "Payment Method". The main content area is titled "Your Logbook Account" and contains the instruction: "Use the menu on the left to view or change your Logbook account information." At the bottom left of the interface, it says "Copyright 2013 American Radio Relay League, Inc. All Rights Reserved".

In the **Your Account** section you can

- View your upload activity.
- View your certificates that reside in the LoTW system.
- Change your LoTW user account password.
- Change your e-mail address
- View your messages from the LoTW administrator or robot.

Payment Credits: In April 2012 we lowered the LoTW payment credits to a flat fee and eliminated the credit bank. If you have credits in your bank you may use them until they are gone then when you reach a zero balance you will pay the current rate as you make your award applications.

Payment Method: For security purposes user payment information is not retained by ARRL or LoTW. You will enter your payment information with each application.

Your Activity

Your Logbook Account

Use the menu on the left to view or change your Logbook account information.

Your Activity

This shows your submitted files that have been processed by Logbook of the World.

| Date/Time | Via | File Processed | |
|---------------------|-----|--------------------------------------|------------------------|
| 2013-10-22 19:22:23 | Web | <TQSLUpl 20131022-1921> 131014_b.adl | Result |
| 2013-10-15 14:41:03 | Web | <TQSLUpl 20131015-1440> 131007_b.adl | Result |
| 2013-10-04 23:53:14 | Web | <TQSLUpl 20131004-2352> 130930_b.adl | Result |
| 2013-10-01 20:53:08 | Web | <TQSLUpl 20131001-1729> 130923_a.adl | Result |
| 2013-10-01 20:52:53 | Web | <TQSLUpl 20131001-1728> 130923_a.adl | Result |
| 2013-09-23 13:42:03 | Web | <TQSLUpl 20130923-1341> 130916_a.adl | Result |
| 2013-09-14 01:55:12 | Web | <TQSLUpl 20130914-0154> 130909_a.adl | Result |
| 2013-09-09 12:30:04 | Web | <TQSLUpl 20130909-1229> 130902_b.adl | Result |
| 2013-09-03 13:29:23 | Web | <TQSLUpl 20130903-1328> 130826_b.adl | Result |

Clicking the **Your Activity** tab lets you view your TQ8 log files uploaded to LoTW.

Click on **Result** to view the result of the upload.

```
Logbook Activity Record

Date/Time: 2013-10-22 19:22:23
User: w1aw
File: 131014_b.adl
Messages:

2013-10-22 19:22:23 LOTW_QSO: Processing file: 20131022192130.15567
2013-10-22 19:22:23 LOTW_QSO: User file: 131014_b.adl
2013-10-22 19:22:23 LOTW_QSO: Certificate found for W1AW - UNITED STATES OF AMERICA (291)
2013-10-22 19:22:26 LOTW_QSO: QSO record QSLs a contact
2013-10-22 19:22:26 LOTW_QSO: QSO: W1AW KTARD 2013-10-17 14:58:42Z 20M SSB
2013-10-22 19:22:27 LOTW_QSO: QSO record QSLs a contact
2013-10-22 19:22:27 LOTW_QSO: QSO: W1AW N5JTA 2013-10-17 15:16:37Z 20M SSB
2013-10-22 19:22:28 LOTW_QSO: QSO record QSLs a contact
2013-10-22 19:22:28 LOTW_QSO: QSO: W1AW N5ZVM 2013-10-17 15:21:18Z 20M SSB
2013-10-22 19:22:29 LOTW_QSO: QSO record QSLs a contact
2013-10-22 19:22:29 LOTW_QSO: QSO: W1AW K0CXM 2013-10-17 18:14:19Z 20M CW
2013-10-22 19:22:29 LOTW_QSO: QSO record QSLs a contact
2013-10-22 19:22:29 LOTW_QSO: QSO: W1AW R0SRG 2013-10-21 15:10:31Z 10M SSB
2013-10-22 19:22:29 LOTW_QSO: QSO record QSLs a contact
2013-10-22 19:22:29 LOTW_QSO: QSO: W1AW G0UUVH 2013-10-21 19:46:32Z 15M SSB
2013-10-22 19:22:30 LOTW_QSO: QSO record QSLs a contact
2013-10-22 19:22:30 LOTW_QSO: QSO: W1AW O5S22 2013-10-18 15:04:59Z 10M SSB
2013-10-22 19:22:30 LOTW_QSO: Successfully processed 64 QSO records in 7.071477 seconds
2013-10-22 19:22:30 LOTW_QSO: 7 QSL records entered
2013-10-22 19:22:30 LOTW_QSO: No errors encountered

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```

The information displayed on a successful upload will show the number of QSOs processed and the number of QSLs that resulted from this upload.

```
LOTW_QSO: Successfully processed 64 QSO records in 7.071477 seconds
LOTW_QSO: 7 QSL records entered
LOTW_QSO: No errors encountered
```

If you receive an error message *“Processing aborted – Invalid Certificate”* this means you are using an old or expired certificate to sign your logs. See www.arrl.org/lotw-help

Your Certificates

The screenshot shows a web interface for a Logbook account. On the left is a vertical menu with options: 'Your Activity', 'Your Certificates', 'Change Password', 'Account Settings', 'Your Messages', 'Payment Credits', and 'Payment Method'. The main content area is titled 'Your Logbook Account' and contains a sub-section 'Your Certificates' with the text '1 Certificates Found'. Below this are two links: 'Download your certificates (includes TQSL Configuration)' and 'Download current TQSL Configuration file (Version 2.6; last updated 2013-10-14 12:04Z)'. A box displays details for 'Certificate 4073', with a red arrow pointing to the title. The details include: 'Valid: 2012-10-26 00:00:00 - 2015-10-26 23:59:59', 'Call sign: N1ZQ', 'DXCC entity: UNITED STATES OF AMERICA (291)', and 'QSO Dates: 2000-01-01 00:00:00 - 2015-10-26 23:59:59'. At the bottom left, it says 'Copyright 2013 American Radio Relay League, Inc. All Rights Reserved'.

Your Certificate - displays the Call Sign Certificates that reside in the LoTW system. These must match the Call Sign certificates in your TQSL software. To check this, open your TQSL software and view the certificate properties. The serial numbers must match.

The screenshot shows the TQSL software interface. The 'Callsign Certificates' tab is active, showing a tree view with 'tQSL Certificates' and a sub-entry 'N1ZQ - UNITED STATES OF AMERICA'. A red arrow points to this entry. A 'Certificate Properties' dialog box is open, showing details for the certificate: 'Begins: 2012-10-26', 'Expires: 2015-10-26', 'Organization: American Radio Relay League Logbook of the World', 'Serial: 4073', 'Operator: Magnum Force', 'Call sign: N1ZQ', 'DXCC Entity: UNITED STATES OF AMERICA', 'QSO Start Date: 2000-01-01', 'QSO End Date: 2015-10-26', and 'Key: Unencrypted'. A red arrow points to the 'Serial: 4073' field. On the right side of the interface, there are several buttons: 'Load a Callsign Certificate', 'Save the callsign certificate for N1ZQ', 'Renew the callsign certificate for N1ZQ', and 'Display the callsign certificate properties for N1ZQ'. The last button is circled in red.

1 Certificates Found

[Download your certificates](#) (includes TQSL Configuration)
[Download current TQSL Configuration file](#) (Version 2.6; last updated 2013-10-14 12:04Z)

Certificate 4073

Valid: 2012-10-26 00:00:00 - 2015-10-26 23:59:59

Call sign: N1ZQ

DXCC entity: UNITED STATES OF AMERICA (291)

QSO Dates: 2000-01-01 00:00:00 - 2015-10-26 23:59:59

Download Your Certificates - This is **NOT** your certificate. This file is the same TQ6 file that is sent via e-mail when you request a certificate. This file download is for those users who may not be able to accept e-mail attachments.

This file will not let you recover your certificate. If you have lost or deleted your certificate and do not have your tbk file to restore your TQSL software then you will have to request a new certificate.

1 Certificates Found

[Download your certificates](#) (includes TQSL Configuration)
[Download current TQSL Configuration file](#) (Version 2.6; last updated 2013-10-14 12:04Z)

Certificate 4073

Valid: 2012-10-26 00:00:00 - 2015-10-26 23:59:59

Call sign: N1ZQ

DXCC entity: UNITED STATES OF AMERICA (291)

QSO Dates: 2000-01-01 00:00:00 - 2015-10-26 23:59:59

Download current TQSL Configuration file - TQSL 2.0 will automatically check for updates and download these files however if you need to download the file and load it manually you can do that from this page.

Change Password

| | |
|---------------------------------|---|
| Logbook Web Account Menu | Your Logbook Account |
| Your Activity | Use the menu on the left to view or change your Logbook account information. |
| Your Certificates | |
| Change Password | Change Password |
| Account Settings | Your initial password was assigned when you got your first certificate. You may change your password at any time. |
| Your Messages | |
| Payment Credits | Enter Current password: <input type="password" value="••••••"/> |
| Payment Method | Enter New password: <input type="password"/> |
| | Enter New password again: <input type="password"/> |
| | <input type="button" value="Change password"/> |

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When you established your LoTW account you were issued a random six character password. You may change your password at anytime in this section. You must have your current password to make any changes to the LoTW user account password.

Note: This is for your LoTW user account password. It is not your **Private Key Password** associated with your certificate. **Private Key Passwords** are optional and the LoTW support desk cannot assist you if you lost your **Private Key Password**.

The only solution to a lost Private Key Password is to get a new certificate.

Account Settings

Your Logbook Account

Use the menu on the left to view or change your Logbook account information.

Change Account Settings

This will allow you to change your Logbook account settings.

Email address:

We will use your email address to send you a reminder when your certificate is near its expiration date. It is important that your certificates be renewed before they expire!

[Change settings](#)

Account Settings – You can change your e-mail address from this page.

Your Messages

Your Messages

You have 1 message(s).

[Check All](#) [Uncheck All](#)

| Date/Time | From | Subject |
|--------------------------|----------------------|---------------------------------|
| <input type="checkbox"/> | 2013-08-30 19:34:37Z | LoTW DXCC Application Completed |

No reason given

[Delete checked messages](#)

Any messages regarding award applications or actions to your account are displayed here.

You have 1 [unread message\(s\)](#)

errace
ches available!

[Admin](#) [Home](#) [Your QSOs](#) [Awards](#) [Find Call](#)

Message alerts are displayed in the page header when you log into your LoTW user account.